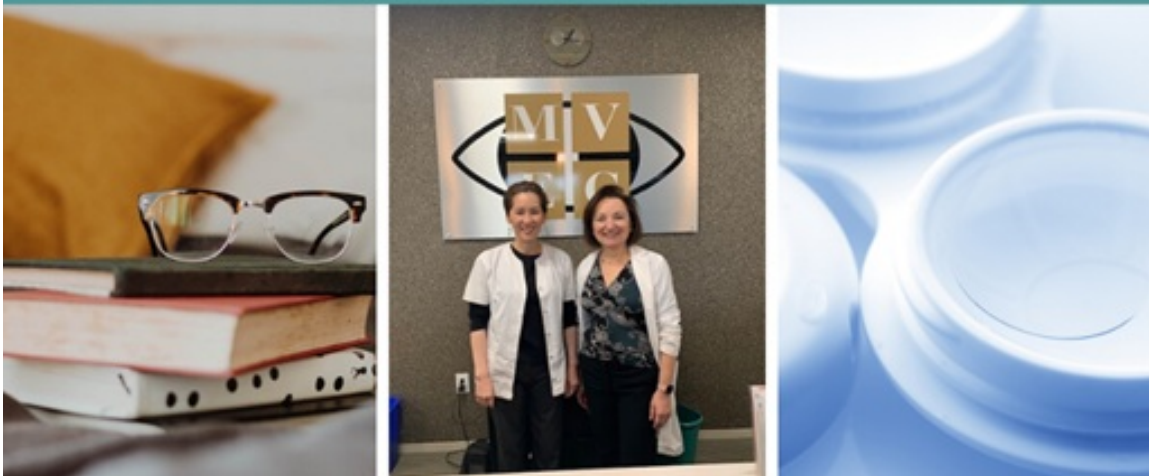


We are now open for annual eye exams and all of your eyewear needs.



Dear Valued Patient,

We hope this letter finds you and your family in good health! Our community has been through a lot these past few months and all of us are looking forward to resuming our normal habits and routines with new safety measures in place. While many things have changed, one thing has remained the same, our commitment to your safety and to providing the Best Eye Care possible. We have implemented several new infection control procedures to protect patients and staff. We are following the recommendations of the CDC and OSHA and will make modifications as new rulings are released. You will notice some changes when you return to our office:

- Our office will communicate with you beforehand so we can screen you for any possible symptoms of infection.
- We ask that you put gloves on upon entering our office and that you wear a mask at all times in the office. We have ample Personal Protective Equipment (PPE) to keep our staff safe, so please excuse our appearance!
- You may notice that we no longer offer magazines, children's toys and coffee as these items are difficult to keep clean and disinfect between use.
- We are allowing greater time between patients to reduce your wait times and to decrease the number of patients in the reception area.
- We are now cleaning and disinfecting, every frame that was touched by a patient, so we are keeping track of all that have been handled so we can disinfect them before returning them to the display.
- Unfortunately, we also must close our restroom for public use as it requires a lot of disinfecting to stay safe (let us know if you have an urgent need).

- We have enhanced our online capabilities greatly, and will be asking you to update your personal, insurance and medical history online to reduce the touch points in the office and to enhance our communications.

We look forward to welcoming you back and seeing you again for all your eye care needs! Please call our office at 301-869-4070 to schedule an appointment or visit us on the web at www.montgomeryvillageeye.com to schedule an appointment online and to fill out your intake forms.

Thank you for trusting us with your all your eye care needs. If you have any questions regarding our new practices or about Covid-19 and Eye Health, please don't hesitate to call. We look forward to seeing you in our office soon!

Sincerely,

Dr. Gabriela Miller and the Montgomery Village Eye Center staff



Montgomery Village Eye Center, Inc.

